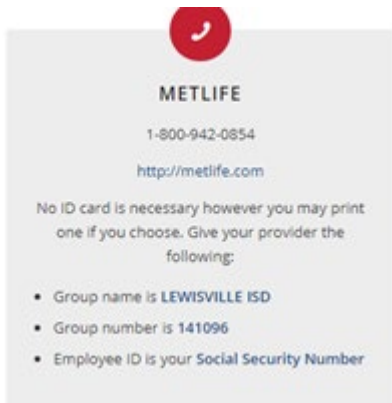


## Quick Links for Dental, Vision, TRS Medical and Caremark:

Dental: <http://mybenefitshub.com/lewisvilleisd/2021-2022/Benefit/MetLife/Dental>



Vision: <http://mybenefitshub.com/lewisvilleisd/2021-2022/Benefit/UHC/Vision>



TRS ActiveCare: 1-866-355-5999

### **View Your Account Information Online**

Through [Blue Access for Members<sup>SM</sup> \(BAM<sup>SM</sup>\)](#), you and your family have access to online resources filled with practical and useful information. With BAM, you can:

- Check the status of claims
- Confirm who is covered under your plan
- View and print detailed claim history and information, such as your Explanation of Benefits (EOBs)
- Locate a provider in your network
- Sign up for emails about new claims activity
- Request a new or replacement ID card or print a temporary one

Provider Finder

Hidden Link: [Provider Search](#)

Actual Link: <https://www.bcbstx.com/trsactivecare/doctors-and-hospitals>

## BCBSTX App

Download the BCBSTX App to easily access your account information, find a doctor and more! Get the app by texting **BCBSTXAPP** to **33633** or download the app in the [Apple Store](#) or [Google Play](#).

## Go Digital

Email and text options are easy ways to keep track of your health benefits information.

You'll get access to:

- Claims status
- Plan details
- Ways to save
- And more

Hidden Link: [Update your preferences today](#)

Actual Link: <https://upp.bcbstx.com/>

## Caremark: 1-866-355-5999

Mobile App Log onto your account and have your ID card at the palm of your hand.

Hidden link: [Caremark Mobile App](#)

Actual Mobile App Link:

<https://fast.caremark.com/mcontainer/v0/info-caremark-mobile/index.html>

Log into Caremark.com and print an ID card.

Hidden link: [Temporary ID Card \(PDF\)](#)

Actual Link: [https://www.caremark.com/portal/asset/TRS\\_tempID.pdf](https://www.caremark.com/portal/asset/TRS_tempID.pdf)

## Caremark Customer Care:

Employees can contact a Customer Care Rep at 1-866-355-5999

## Benefit Administrator Resources

## BA Client Support Team

Call the BA Client Support line at 1-866-355-5999 a representative can assist with ordering a card.

**Info.Caremark.com/trsactivecare**

BA's can go to our dedicated TRS website and print a temporary card

## Access to ID Cards



### Member Resources



#### Mobile App

Log onto their account and have their ID card at the palm of their hand.

[CVS Caremark Mobile App](#)



#### Caremark.com

Log into [Caremark.com](#) and print an ID card.



#### Caremark Customer Care

Employees can contact a Customer Care Rep at 1-866-355-5999

### Benefit Administrator Resources



#### BA Client Support Team

Call the BA Client Support line at 1-866-355-5999 a representative can assist with ordering a card.



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BA's can go to our dedicated TRS website and print a temporary card.

[Temporary ID Card \(PDF\)](#)